

29 June 2018

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Last chance to support our Lifeline Brisbane Bookfest – closes 6pm Sunday!

Come along and take part in our biggest fundraising event for our 24 hour Lifeline 13 11 14 Crisis Support Line.

The service offers suicide prevention and bereavement support over the telephone as well as family and crisis support - 24 hours a day, 365 days a year. The event is possible thanks to over 700 volunteers who donate their time.



Brisbane Convention & Exhibition Centre.

Times:

Friday 29 June	8.30am-9pm
Weekend hours	8.30am-6pm

For more information [click here](#).

Get involved in NAIDOC Week! Sunday 8 July – Sunday 15 July

NAIDOC Week recognises the history, culture, and achievements of Aboriginal and Torres Strait Islander peoples.

The theme for 2018, 'Because of her we can', celebrates the invaluable contributions that Aboriginal and Torres Strait Islander women have made – and continue to make to our communities, our families, our rich history and our nation.

You are encouraged to get involved in NAIDOC week activities in your local area and where possible to use these activities to engage with and talk to people about our services. Resources are available to assist you including; editable flyers, posters and invitations. Collateral can be found [here](#).



UnitingCare Queensland's participation in NAIDOC Week is a commitment through our [Reconciliation Action Plan](#) and demonstrates our respect for Aboriginal and Torres Strait Islander peoples. To see our Cultural Calendar [click here](#). We encourage you to print and display in your office or service. To read our latest Reconciliation Action Plan (2017-2020) [click here](#). Contact: reconciliation@ucareqld.com.au

New UCQ Board Chair Appointed

UCQ and the Queensland Synod of the Uniting Church recently announced the appointment of Nigel Alexander as the new Chair of the UnitingCare Queensland Board, effective 1 July 2018. Read more in [UNITED here](#).

Have you read our latest UNITED e-newsletter?

A few of the stories featured [this week](#):

- Lifeline Bookfest is open and kicking goals!
- Belle's life changing journey at St Andrew's
- Promoting health in the outback
- Improving our on-boarding experience

UNITED is our weekly org-wide e-news, sharing stories from across UCQ including innovation, customer journeys and news on important projects. You'll receive UNITED in your inbox each Wednesday. Interested in submitting a story? [Click here](#) to find out how.

Interested in submitting content for Connect?

Connect is a fortnightly (Friday) online newsletter that shares short format operational news across Blue Care. For more information, or to subscribe, email: communications@ucareqld.com.au

Blue Care Live Well Centre update

Our new Live Well Centre, providing Allied Health and Rehabilitation services to people living in the Caboolture community launches in August 2018. The Centre will provide aquatic therapy, exercise physiology, gym & pool facilities, nutrition & dietetics, occupational therapy, physiotherapy, podiatry, rehabilitation (individual & group) and speech therapy. Michelle Currin, the new Head of Operations, is currently managing the interim physiotherapy, dietetics and podiatry

services through the Health Hub Doctors Morayfield practice. The centre will be located on Dickson Road, Morayfield, on Level 2 of the Health Hub Doctors Morayfield practice and will be providing much needed services in the Caboolture area.

Contact: Michelle Currin, Head of Operations, Live Well Centre
m.currin@bluecare.org.au

Data Governance

For any changes to Clusters, Sites, Services, Centres, Departments, Funding Sources and Organisation Units, please log a Change Request through [MyServiceDesk](#) to ensure the change is implemented across our multiple systems. The [Data Governance Change Request Process](#) is on the Blue Care Intranet. If you are experiencing problems raising a ticket through MyServiceDesk, please contact [Jacqui Beres](#)

New Labour Hire Laws

A new Queensland Labour Hire Licensing Act 2017 came into effect on Friday 15 June 2018. Under the Act there are significant financial penalties for engaging suppliers that are not licenced.

UCQ has undertaken a review of the labour hire providers we have used over the last three months to determine their status on the Queensland Government database; please note:

1. A list of these suppliers is available through the [UCQ Procurement Portal](#) (please be aware that not all labour hire providers on this list are under procurement contracts)
2. Our employees are responsible for checking the Queensland Government database prior to engaging a labour hire provider

If you have any questions please contact Procurement via the above link, your HR Business Partner or email bfs.team@ucareqld.com.au

End of Financial Year Deadlines

There are a number of important deadlines that we need to meet as an organisation to ensure a smooth end of year close out. See the [end of year checklist](#) on the Business and Financial Services intranet page for key dates and contacts; alternatively please email bfs.team@ucareqld.com.au.

Read the latest June Disability Services Newsletter.

In this edition:

- A mother and son share their insights, two years into their NDIS journey
- Jodie Gorrel and Ann-Maree Pantoja to play a guiding role in future disability service design
- Updates on NDIS awareness and Procura training
- Improvements to the Customer Billing and Exception Report explained

If you have a great story to share [click here](#) to access a story submission form.

For more information contact:

Disability.ServicesProject@bluecare.org.au

Simone shares her tips to planning for the NDIS

A series of four videos presented by writer, NDIS participant and customer, Simone Busch is now available on the UCQ website. In the four short videos, Simone explains what it was like preparing for her NDIS meeting, how she felt when she got her plan and tips for others who are feeling anxious about revealing personal information.

The videos are being distributed through UCQ and Blue Care social media channels to help prepare both existing and potential customers with their own journey.

Watch Simone share her NDIS journey by [clicking here](#).

For more information contact:

Disability.ServicesProject@bluecare.org.au



Request new user access with one simple form

A single page form in the Service Catalogue has been released so you can apply for an email ID and access to drives and applications for your new employees.

[Read more here.](#)

Policy update

The UCQ Governance and Policy team is consolidating policies and procedures in accordance with the UCQ structure and [UCQ Policy Framework](#). This is a gradual process occurring in stages as our systems and processes are updated. During this time, overarching UCQ policies and relevant service stream policies or procedures on local intranets still apply. Become familiar with UCQ policy by visiting the [UCQ Policies page](#). Keep up to date with all policy and legislation updates [here](#). Connect with the nominated policy Contact Officer for more information on a particular policy. If you are unsure about what documents apply to you, speak to your line manager initially, or contact the Policy Team at policy@ucareqld.com.au

Resources

Latest library update [here](#). Librarian Francina Tipman can assist with literature searches, accessing journal articles and organising loans and interlibrary loans.

Contact: Francina Tipman at library@bluecare.org.au

30 June – Precisely Purple Competition closes tomorrow

Find out about our [Elder Abuse Prevention Unit](#), promoting the right of all older people to live free from abuse, or call 1300 651 192. Enter the 'Precisely Purple' competition to win a \$100 visa prepaid gift card. Entries close tomorrow, 30 June, 2018.

23 Jun – 1 July Lifeline Brisbane Bookfest!

Last chance to support our Lifeline Brisbane Bookfest. Brisbane Convention & Exhibition Centre.

Times:

Friday 29 June	8.30am-9pm
every other day	8.30am-6pm

Other Lifeline events:

[Learn more here](#)

5-8 July	Lifeline Bookfest Mackay
7-8 July	Lifeline Ipswich \$2 Clothing Sale

Email marketing@uccommunity.org.au or [click here](#).

8 - 15 July - NAIDOC Week

Get involved! Check out what's on in your local community. See above for more detail.

18 – 26 August – Queensland Seniors Week

More information to come.

19 August – Blue Care Sunday

More information to come.

24 August - Blue Care Birthday, celebrating 65 years!

More information to come.